



U.S. Army Aviation and Missile Command FLIGHT

October 2021

Volume 3 • Issue 9



Collaboration event facilitates conversations between command leadership, industry partners

U.S. Army Aviation and Missile Command hosted its annual Industry Days Aug. 24-25 at Redstone Arsenal, Alabama.

This year's theme was "Modernized Sustainment Concepts to Enable Large-scale Combat Operations."

"Our ability to effectively support the warfighter is dependent upon our ability to effectively work with our industry partners," said AMCOM Commander Maj. Gen. Todd Royar. "Industry Days provides an opportunity to not only discuss and resolve current issues, but also to initiate work on new opportunities. It truly is a team effort."

"This is where Maj. Gen. Royar invites select original equipment manufacturers for one-on-one discussions on how they can partner together to increase supply availability and improve Army readiness," said AMCOM Ombudsman Eric Lampkin.

Not to be confused with similar Industry Days events held throughout the Department of Defense related to solicitation for a specific product, AMCOM's event is only for those with whom there is an existing relationship. This event does not pertain to any open/proposed solicitations or other potential contracting actions.

"These are select OEMs that AMCOM already has equity with so, therefore, we're just exploring ideas," Lampkin said. "This is an annual event we do for AMCOM based solely on the AMCOM portfolio."

Industry partners can use this time to collaborate or ask...[READ MORE](#)

LEAD employee helps save drowning woman

Department of the Army civilians are bound by an Army Civilian Corps Creed. Part of that creed reads, "I live the Army Values of loyalty, duty, respect, selfless service, honor, integrity and personal courage."

Letterkenny Army Depot civilian Jeremy Crouse embodies the Army Values in both his professional and personal life.

In a recent act of heroism, Crouse, the logistics division chief for the Directorate of Supply and Transportation at Letterkenny, encapsulated the values of duty, selfless service and personal courage.

On Aug. 15 at approximately 5:45 p.m., Crouse was boating with



his family and friends at Raystown Lake in Huntingdon County when he decided to head home for the day.

"We normally leave around 7 p.m., but I just got the urge that I needed to go home," he said. "I had audits coming up the next week and just had a lot going on, but I just had this overwhelming...[READ MORE](#)

Honest feedback

For most employees, it's evaluation time. Depending on what evaluation system one is on, most are either at the end of their rating period or at the mid-point.



Key to anyone's evaluation is getting feedback on their performance. I truly believe that all of us want to succeed. In order to do that, we need to hear what we're doing well and areas that we can improve in. In my parlance, honest feedback is a synonym for counseling.

Good counseling takes time and effort. Some areas of excellence or where improvement is needed may come to mind easily but, if you're like me, I usually have to think about it for a while. Just as important, it can be tough to think through constructive comments on how someone can continually improve. But, for leaders, that's what we owe those we work with – honest feedback.

People want to know how they are doing and we do them a disservice if we're not candid and do not provide tangible recommendations on whether it's going from good to great, or average to good.

Conversely, all of us – as we're counseled – need to listen.

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Honest feedback

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We may not always agree with every comment or recommendation, but our part is to receive it with an open mind and work to get better every day.

Finally, counseling should be a two-way street. Supervisors owe it to their team to provide honest feedback. Equally, all of us owe honest feedback to our supervisors, as well. Whether it's through the suggestion box, sending me a note, or stopping me as I walk by, I welcome your thoughts on how we as an organization and I, as a commander, can get better.

Army Strong!

Maj. Gen. Todd Royar
AMCOM commanding general

ALC focus: logistics expertise, personnel

The U.S. Army Aviation and Missile Command Logistics Center provides support for weapons systems from the earliest stages of development until the systems are removed from the Army's inventory.

To accomplish its mission of life cycle logistics, the AMCOM Logistics Center employs nearly 3,000 personnel stationed at 33 locations worldwide. Cynthia McCrary, the deputy executive director of the ALC, said much of the team is embedded with aviation and missile program offices, so they can provide real-time, on-site assistance.

"We have people supporting every phase," she said. "We are involved every step of the way — from concept and creation of acquisition documentation, to fielding new equipment and sustaining it in the



field to the time the weapons systems ultimately come out of rotation. The ALC has its finger on it all. We provide logistics expertise across the enterprise."

McCrary said, in addition to taking care of every aspect of logistics, the ALC leadership is also very involved with taking care of its people. And she should know. McCrary has spent the majority of her 35 years of federal service with the organization.

[READ MORE](#)

Publications services division improves systems, provides frequent updates

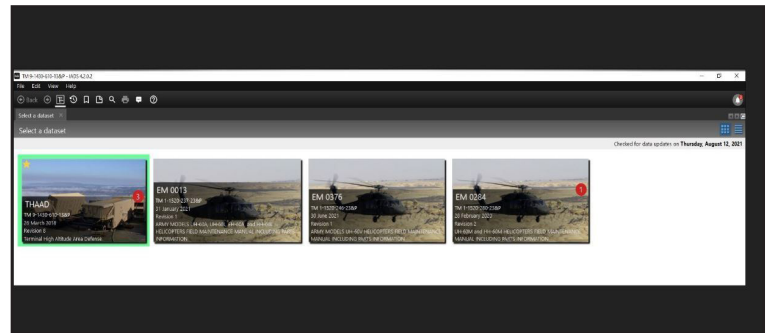
The U.S. Army Aviation and Missile Command Logistics Center's Publications Services Division continues its efforts to streamline updates to technical publications.

Army technical publications are manuals that provide instructions to Soldiers on how to operate, maintain and repair equipment.

According to Shannon Marion, ALC applications team branch chief, the Equipment Publication Control Office is the first step in the authentication process for technical manuals to be approved for use by Soldiers.

"Our office is the center of excellence and [contains] the subject matter experts for the command, but the individual weapon systems program offices manage the technical data and the development of that technical data," said Marion.

Marion went on to state that in August 2016 they were given the capability to update packages. The Interactive Authoring and Display Software can be used to Publications Service Division can create and update...[READ MORE](#)



P2P Performance-to-Promise is a measurement of how an organization holds itself accountable to the commitment to meet worldwide customer-required delivery dates.

September 2021

Letterkenny Army Depot

88.8% ↓ 1.6%

Corpus Christi Army Depot

78.3% ↓ .6%

Missile SA

80.51% ↑ 8.26%

Second pass

Aviation SA

90.82% ↑ 2.25%

Second pass

SA Supply availability is defined as the percentage of demands placed on the wholesale echelon of supply that are not backordered, excluding future material obligations.

September 2021

Aviation Center Logistics Command

Mission-capable aircraft

77.0%

Non mission-capable supply

5.3%

Aug. 16 - Sep. 16

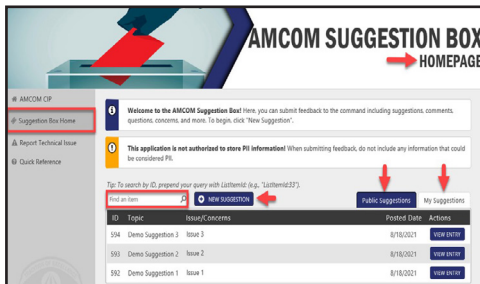
Suggestion box upgraded, boasts new features

The U.S. Army Aviation and Missile Command workforce will soon notice an upgrade to the suggestion box application on the command information portal.

Launched in 2019, the suggestion box application is an online tool that allows users to identify command issues and propose recommended solutions. An update to the application rolled out Sept. 15 and includes several new features, as well as behind-the-scenes upgrades to the software.

Angela Holt, the SharePoint collaboration team lead on the project, said the update was highly anticipated.

“The workforce will notice an updated look and feel to the splash page and some new features to make it more user friendly — we are really excited about that part,” she said. “There’s a search function for all of



the published suggestions and also a capability where people can track the ones they submit, provided that they are not anonymous.”

In addition to the visible updates, the administrative tools will also be more robust, including the ability to track, save and archive suggestions.

Regardless of the upgrades, the review process will remain the same, according to Secretary of the General Staff Torri McDermott, the functional team lead for the application.

[READ MORE](#) (Link will only work for internal personnel)

Coming soon!

2021 Federal Employee Viewpoint Survey dates:

Nov. 1 - Dec. 3 (Wave 1)
Nov. 8 - Dec. 10 (Wave 2)

Changes for 2021:

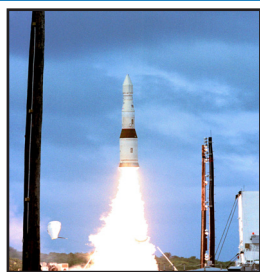
- All non-political, non-contractor employees on board as of April 2021 eligible. (Expanded audience from prior years.)
- Sample survey: 25% of the employees at random will receive FEVS via email.

Communication campaign:

- Flyers to come in October via Facebook, Command Information Portal and digital bulletin board.
- The survey data will go to U.S. Army Materiel Command; the goal is to get results back in May/June 2022.

AMCOM FEVS Program Manager
 Carla Hinojosa Landers can be reached at carla.h.landers.civ@mail.mil.

This month in history



Oct. 2, 1999: The United States completed the first missile defense "hit-to-kill" or "flight-intercept" test. This test demonstrated the viability of hit-to-kill interceptors and the kill vehicle's ability to distinguish between warheads and decoys.



Oct. 7, 2001: U.S.-led coalition began attacks on Taliban-controlled Afghanistan in response to the coordinated Sept. 11, 2001, terrorist attacks that killed nearly 3,000 victims and the hijackers. Named "Operation Enduring Freedom," the invasion was intended to target Osama bin Laden and his al-Qaida organization based in the country.



Oct 14, 1962: A U.S. intelligence U-2 reconnaissance plane discovered Soviet medium-range missile sites in Cuba, kicking off what would become the Cuban Missile Crisis. During the next two weeks, the United States and the Soviet Union would come as close as they ever had to nuclear war. The Soviet Union agreed to remove the missiles two weeks later.



Oct. 25, 1983: Operation Urgent Fury was the first combat test for the new UH-60 Black Hawk. The Black Hawk was used for assault, MEDEVAC and troop transport during the operation. Three Army aviation battalions took part in the operation.



Oct. 25, 1983: The invasion of Grenada and Operation Urgent Fury was the first operational test of the Army's special operations aviation capabilities. Task Force 160, an aviation unit specifically designed to support special operations, would eventually become the 160th Special Operations Aviation Regiment "Night Stalkers."



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