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Hotline team corrects data, improves safety

For nearly 40 years, Army aviation experts have manned a helpdesk dedicated to aircraft safety. Soldiers and maintainers know it as the “2410 hotline” – the place to turn for data corrections that mitigate risk and future errors.



AMCOM employees from the Customer Support Branch for The Army Maintenance Management System-Aviation (TAMMS-A) answer hotline calls and emails regarding lifecycle items on Army aircraft, including the critical safety items that keep them flying. The term 2410 refers to the Department of Army form that records and reports aircraft maintenance data.

Automated data from various sources continually flows into AMCOM’s systems – and sometimes that data is wrong.

“Any time there’s a human in the loop or fingers on a keyboard, there are going to be errors,” said Alex Brock, chief of the TAMMS-A Customer Support Branch.

Support branch logisticians stay on the lookout for inaccuracies. The 20-member team continually scrubs data to identify errors – which resulted in more than 454,000 corrections last year. The team helicopters, unmanned aerial vehicles and most of the fixed-wing aircraft that in the Army's inventory... [READ MORE](#)

The MAC is back

As a result of coordination, input and testing from representatives across the entire command, AMCOM released its updated [Master Activities Calendar \(MAC\)](#) online application, Feb. 10.

The updated MAC features additional capabilities and improved functionality to increase visibility of Key Leader, Battle Rhythm and other events across the command.

As a part of AMCOM’s overall Knowledge Management effort, the MAC is designed to provide the leadership and workforce a long-range strategic planning calendar tool which should complement synchronization efforts, de-conflict event scheduling and improve overall information sharing.

Look for the MAC shortcut icon on AMCOM’s [Command Information Portal](#).

Questions about the MAC and its capabilities can be emailed to the Knowledge Management Team at usarmy.redstone.amcom.list.amcom-sgs@mail.mil.



Commander’s Corner

I love Mondays!

I truly do. Like most people, I thoroughly enjoy weekends and time off in order to spend time with my family.



All of us need balance in our professional-personal life. But for many of us, it requires a conscious effort to ensure we maintain that balance.

I encourage every employee to plan far enough ahead so that you can be there for important events. Personally, I love watching my kids play sports, so I will adjust my schedule to make sure I can be there for their events. I hope you are making the time to get to those events you deem important.

But back to Mondays. ☺ I honestly love them because it provides me the rest of the week to work with you in order to make our Army better.

There is nothing more satisfying to me than to help solve issues that Soldiers are working through. It’s true that the vast majority of the time, Soldiers will never know the great lengths that it took to solve the problem. That may be the case, but please know that we recognize the efforts you take – they do not go unnoticed.

The world around us is changing ... continued on Page 2

AMCOM 101 builds on six-year tradition

Many aviators and support personnel don't understand AMCOM, its mission or the level of support the command provides. AMCOM 101s aim to change that.

More than 250 people – from Combat Aviation Brigades to sustainers – will attend the Feb. 19-20 course for Aviation. And, more than a 100 Soldiers and civilians from the Air Defense Artillery and Field Artillery community are expected to attend the AMCOM 101 for Missiles, March 5-6.

For the past six years, AMCOM leaders have used the AMCOM 101s as an opportunity to introduce the organization to the aviation... [READ MORE](#)



Commander's Corner

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...at an incredible pace, and the Army must change with it in order to accomplish our mission. I'm convinced that every one of us is needed to enable the Army to change.

I don't just mean being willing to change, but more importantly, all of us driving change. You know your job better than anyone else – the best ideas will come from you. Challenge the status quo, develop new solutions and remember that those in harm's way are counting on us.

I look forward to seeing you this coming Monday!

Maj. Gen. Todd Royar
AMCOM Commanding General

Letterkenny recognizes workforce for MRAP improvements

Local dignitaries, community members and senior military officials helped celebrate the Mine Resistance Ambush Protected RG-31 vehicle program on Jan. 24 at Letterkenny Army Depot in Pennsylvania.

Leaders recognized the workforce that pulsed at a rate of one-truck-per-day to produce 828 vehicles of the newest configuration to serve the nation's warfighters.

Since World War II, the Army's organic industrial base has provided equipment to Soldiers in the field, improving upon and modifying equipment in support of national defense. Depot Commander Col.



Gregory Gibbons recalled entering the Middle East with unarmored vehicles which were ill equipped for the modern combat environment.

"We quickly realized we didn't have the right equipment – and you

should recognize what your role has been in providing the right equipment to support the greatest Army in the world," Gibbons told the workforce.

Initial planning efforts for the RG-31 program began... [READ MORE](#)

P2P

Performance-to-Promise (P2P) is

a measurement of how an organization holds itself accountable to the commitment to meet worldwide customer-required delivery dates.

Letterkenny Army Depot

96% 5%

Corpus Christi Army Depot

86% 4%

Around the Command

G1 All Thrift Savings Plan (TSP) participants now must have validated contact information and use two-step authentication to log into their TSP My Account. The two-step authentication helps protect your account against fraud. This login process is more secure because it means that online access to your account requires something you know (your account number or username) and password) and something you have (the one-time code you receive in your email or on your phone).

Missile SA

90.4% 2.8%
Second Pass

Aviation SA

85.1% 0.1%
Second Pass

SA

Supply Availability is defined as the percentage of demands placed on the wholesale echelon of supply that are not backordered, excluding future material obligations.

Aviation Center Logistics Command

Mission Performance

99%

January 2020

ACLC mission performance is shown by the percentage of aircraft provided for student training at Fort Rucker, Alabama, based on the percentage of aircraft requested during the past month.



MVP recognized for temporary dual-duty

AMCOM honored Cameron Broadus, a logistics management specialist, among the command’s June 2019 Most Valuable Players for covering the majority of duties of two positions.



Broadus is assigned to the AMCOM Logistics Center and supports Program Executive Office - Aviation in a matrixed position.

While still accomplishing his own job, Broadus stepped up to help cover the vacant position’s responsibilities.

“He completed the many required duties of these two... [READ MORE](#)

Motor pool inventory parks online

AMCOM G-4 Protection and Property Division launched a new online application to maximize the organization’s government vehicle management on Redstone Arsenal.

G-4 staff worked with the AMCOM Information Technology Directorate (G-6) to develop the [Virtual Motor Pool \(VMP\)](#) application on AMCOM’s SharePoint-based Command Information Portal.

“The VMP provides visibility of available motor pool resources across

the AMCOM Headquarters, allowing individuals to utilize vehicles across organizational lines when some vehicles would otherwise not be in use,” said AMCOM G-4 Director Craig Northridge.

“The VMP maximizes the benefit the command receives from each vehicle and increases vehicle availability for employees to perform their missions,” said VMP Leader Sandra Lyles-Jackson, G-4 Protection and Property Division.

Vehicles are available for “check



out” online with the app, which can be found in the “AMCOM Links” drop-down menu and on G-4’s homepage on the [Command Information Portal](#).

Once a vehicle is reserved, the vehicle keys and logbook will be available for pick up from the vehicle manager listed on the reservation.

Lyles-Jackson anticipates VMP users will like the new app... [READ MORE](#)

Logistician continues to innovate, excel

Technical proficiency, outstanding leadership and management skills form the bedrock of Demetrius McKinney’s professional career.

McKinney, a supervisory management specialist and chief of Supply Operations Division for the AMCOM Logistics Center (ALC), developed his supply management talents on active duty in the Army and as an Army civilian.

During six years in the Army as a supply specialist, a couple of years as a supply technician at Anniston Army Depot, Alabama, and 14 years of federal service in various positions across ALC, McKinney continuously expanded his experience and worked to master all aspects of inventory management.

“Throughout his career, Demetrius has consistently led by seeking innovative methods and solutions... [READ MORE](#)



Bob Jones Auditorium renovations feature state-of-the-art technology

Workers completed renovations to the Bob Jones Auditorium in the Sparkman Center, on Redstone Arsenal, Alabama, making the facility available for use, as of Feb. 17.

AMCOM Headquarters assumed management of the 25-year-old auditorium in April 2019, and staff soon recognized its need for modernization.

“Everything in the auditorium was original, as installed back in the 1990s. The lighting and... [READ MORE](#)



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